

## CIVIC CONNECTION

...A message from your City

### CITY OF ELKHORN

P.O. Box 920  
9 S. Broad Street  
Elkhorn, WI 53121

City Hall	723-2219
Public Works Dept.	723-2223
Parks & Rec. Dept.	741-5114
Utility Billing	723-2910
Electric Utility Dept.	723-3138
Building Inspection	741-5115
Zoning	741-5124
Assessor	1-800-770-3927
Police Department	723-2210
Municipal Court	723-2340
Library	723-2678
Water Utility Dept.	723-2223
<b>After Hours (Electric, Water, Sewer)</b>	
<b>Emergency No.</b>	<b>723-3229</b>

**Mayor:** Michael Roberts

**City Council Districts:**

- One: Howie Reynolds
- Two: John Karcher
- Three: William Hoffmann
- Four: Scott McClory
- Five: Charles Van Dyke
- Six: Julie Taylor

**Staff:**

- City Adm.:** Sam Tapson
- City Clerk:** Nancy Jacobson
- City Treasurer:** Mary Hinske
- Public Works:** Terry Weter
- Parks & Rec.:** Jeff Simons
- Electric Utility:** Art Schmitz
- Police Chief:** Joel Christensen
- Fire Chief:** Rod Smith
- Library Dir.:** Lynn Schofield-Dahl

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# City website goes live

“Do I need a building permit for that deck I plan to build?”  
 “Where do I go to vote?”  
 “I just moved in, so where do I apply for electricity?”

Residents and visitors are now able to find the answers to these questions and many more on the City’s new website.

City staff worked with a consultant in development of the site. Staff brainstormed on how to provide the greatest benefit and usefulness to the community through the site. Once those areas were determined, staff began compiling information from forms used throughout the City to introductions to City Departments.

Now that the site is available to the community, the goal of City staff is to keep the information on the site current. Maintenance of the site is done by City staff. Agendas are posted on the site 48 hours prior to the meeting. Council minutes are posted once approved. Committee minutes

are posted when available. Special events, information such as new projects or elections are on the home page under “What’s New”.

Residents have the opportunity to request services from their home. The Service Request Form is found under the reference desk. Please be specific with details and locations. Once submitted the request will be directed to the proper department.

Ordinances as approved by City Council are posted to the site. Plans are under way to provide a link to the complete City of Elkhorn Code.

The website is an active site that can be modified. We welcome your feedback. Would you like the site to be more responsive, user-friendly or is there anything that is not needed or missing? Let us know. Our goal has always been to keep the Community informed through our Civic Connection and now the website will enhance our ability to do so.



Welcome to the City of Elkhorn...

...a city that thrives as a traditional Wisconsin "hometown".

Visit our website at  
[www.cityofelkhorn.org](http://www.cityofelkhorn.org)

## Full Value Assessment underway for 2006

The City's Assessor, Accurate Appraisal, has completed its inspections for 2006 and is now in the next full value assessment cycle. A certain portion of the City is physically inspected each year for the next four years with the intent of keeping the assessed values at 100% or close to it.

The Assessors visited 875 commercial and residential properties in January and February. In addition to the physical inspections, the Assessor evaluates all other properties through a market value analysis, checks on all sales, major building permits and new construction that occurred in 2005.

All property owners can expect some changes in their assessments on an annual basis. However, the changes are not as great as they would be if the City waited four or more years to do a City re-evaluation.

Accurate Appraisal will be sending out notices during the first week of May to everyone whose property value changed. **Open Book is scheduled for Monday, May 22, 2006, from 11 a.m. to 7 p.m. and Tuesday, May 23, 2006, 9 a.m. to 2 p.m. in the Council Chambers at City Hall.**

At Open Book, you are able to meet one-on-one with the Assessor. It is at this time, that you should

bring any information, like a recent appraisal, to support your argument of what you feel is the correct information for your property. Appointments may be made at City Hall, 723-2219, after the notices have been sent. **If you received a certified letter asking that you schedule a physical inspection and did not respond, you will not be able to challenge the assessment at Board of Review.**

If you are not satisfied with the results of Open Book, Board of Review is the next step. **Board of Review is scheduled for Thursday, June 8, 2006, 5:30 to 7:30 p.m. in Council Chambers, City Hall.** Objection forms and a Board of Review Guide for Property Owners will be available in the Clerk's Office May 15, 2006. Objection forms must be completed and submitted to the City Clerk.

Board of Review members will be established after the April General Election. Board members consist of the Mayor, City Clerk, and three Aldermen. At least two members must be certified. Certification is obtained through a State Training Program.

For more information concerning assessments, call Accurate Appraisal at 1-800-770-3927 or visit [www.accurateassessor.com](http://www.accurateassessor.com).

## Market Street Park planning begins

A new park is to be added to the City's recreational park system. Market Street Park is nestled among the homes in the Harvest Pointe Subdivision area.

The land was added to the park system in 2002. Since that time, the subdivisions on the north end of the City have grown, which has made the development of Market Street Park a top priority.

Among the amenities of the park will be playground equipment for tots and school aged children, a walking path around and through the park, a gazebo and benches. Trees, shrubs, ornamental grasses and perennials will provide a beautiful setting for all to enjoy.

The Community has an opportunity to take a part in creating this new park through donations. Stop at

Market Street Park Drawing

the Recreation Center for a Parks & Recreation Gift Catalog or view the catalog at [www.cityofelkhorn.org](http://www.cityofelkhorn.org).

# Elkhorn Police

## CRIME PREVENTION TIP: Vacation Tips

### GOING ON VACATION?

Burglars hope to avoid confrontations, so make your home look occupied!

- ◆ Leave lights on and the radio playing, preferably a talk show, when you go out.
- ◆ Keep the garage door closed and locked as well as all other doors and windows.
- ◆ Use inexpensive timing devices to turn inside lights and radios or television on and off at different times.
- ◆ If no one will be home for more than a few days, arrange to have someone pick up the mail and newspapers. Have deliveries stopped or sent elsewhere.
- ◆ Don't leave a message on your answering machine stating that you are on vacation.
- ◆ Have a trusted neighbor watch the house and leave your vacation address and telephone number with them in case of an emergency.
- ◆ Leave your blinds, shades and curtains in a normal position. Don't close them unless that is what you do when you are at home.



## Recreation Dept. plans fun summer

Spring and Summer 2006 at the Parks and Recreation Department promises to be a fun and exciting. Mass Registration was held March 25 prior to this publication; however, you may still register for activities through April 7 at the Recreation Center, 200 Devendorf Street or check the 2006 Spring and Summer Program Book at [www.cityofelkhorn.org](http://www.cityofelkhorn.org). New additions to the Spring and Summer program include the following:

### Squash Books-Miniature Photo Albums

It's like an origami and a scrap booking class all in one! Both children and adults will love this class.

### One Day Album

Assemble an album in just three hours to safely preserve 160 of your favorite photos.

### Special Album Workshop

Organize photos, memorabilia and stories for the most meaningful graduation/Father's Day/Mother's Day gift you could ever give.

### First Aid for Children

Would you know what to do if your sister was choking or your friend were bleeding? If not, it's time you learned! A licensed EMT will teach you how to recognize an emergency situation and how to handle it.

### Young Rembrandts-Junior Monster Cartoon Camp

Boys and girls are going to love these inventive, original and playful monsters! Learn to draw wild faces, exaggerated features and scary bodies. Children will learn a variety of basic cartoon techniques, while enjoying the fun our creatures offer.

### Young Rembrandts-Summer Art Camp

This is the most popular Young Rembrandts camp. Children will be exposed to three different media all in one camp! The step-by-step Young Rembrandts teaching method insures success and fun with media!

### Water Aerobics

Optimal, fluent, and functional workout class in water to strengthen your cardiovascular system & become more physically fit through the progressions and variations of simple, basic moves.

### Yoga 101

Discover classic yoga postures and breath techniques to help promote whole body fitness, increase stamina, help you sleep better and feel more relaxed.

## Brush Collection April Schedule

(includes description of neighborhood boundaries)

### **Week beginning Tuesday, April 4:** Northeast neighborhood

North & East to the City boundaries, including both sides of N. Wisconsin & E. Walworth St.

### **Week beginning Tuesday, April 11:** Southeast neighborhood

South & East to the City boundaries, including both sides of S. Wisconsin and South of E. Walworth St.

### **Week beginning Tuesday, April 18:** Southwest neighborhood

South & West to the City boundaries, including both sides of W. Walworth and West of Wisconsin St.

### **Week beginning Tuesday, April 25:** Northwest neighborhood

North & West to the City boundaries, including property within the boundary of W. Walworth and N. Wisconsin St

## Spring Clean-up time in the City



### May Schedule

May 2: Northeast neighborhood  
May 9: Southeast neighborhood  
May 16: Southwest neighborhood  
May 23: Northwest neighborhood

### June Schedule

June 6: Northeast neighborhood  
June 13: Southeast neighborhood  
June 20: Southwest neighborhood  
June 27: Northwest neighborhood

## Guidelines

- \* Bring brush to the curbside by 7 a.m. Tuesday but no earlier than the Saturday before the scheduled pickup.
- \* Cut ends facing the direction that traffic is traveling on the street.
- \* Diameter—minimum of 3/4 inches to maximum of 6 inches.
- \* Length—minimum of 4 feet to a maximum of 12 feet.
- \* No vines, rakings and roots. These will be handled through the yard waste program.

For Special Collections or if the crew has to return and chip the brush because it was not out by the prescribed time or if it goes beyond the homeowner's normal pruning and trimming, a charge will be applied. Call the Public Works office at 723-2223 for the charges or to schedule an appointment for a special brush collection.

## Spring Leaf Collection/Seasonal Burning

**The Spring Leaf Collection** begins Tuesday, April 4 and ends April 14. The City's garbage/recycler, Onyx, is contracted to conduct the leaf collection. On alternating weeks, the City will be divided into two sections during the Spring Leaf Collection. The schedule is as follows:

**East of Wisconsin Street:** Beginning April 4

**West of Wisconsin Street:** Beginning April 11

**Please rake leaves into the gutter no earlier than Saturday and no later than 7 a.m. on the scheduled day. Do not place them in bags or boxes.** Onyx will pick up the leaves from the gutter. If you have any questions concerning Spring Leaf Collection call Onyx Waste Services at (800) 248-2373.

**Seasonal leaf burning is allowed between April 1 and May 31 without a permit.** Requirements are as follows:

- \* Burning shall occur on the resident's property at a minimum distance of 15 feet from any occupied dwelling.
- \* **Do not** burn on streets, sidewalks, terraces, or any other location within the public right-of-way.
- \* No burning when wind is in excess of 18 miles per hour.
- \* Burning permitted between the hours 8 a.m. to 8 p.m.



## Yard Waste Drop Off Site At the City Garage,

12 E. First Avenue (Fenced in area adjacent to N. Washington Street)

**May 1 through October 31**

**Saturdays from 10 a.m. to 2 p.m.**

**Wednesdays from 8 a.m. to 5 p.m.**

- \* Leaves, vegetables, and grass clippings
- \* Yard/garden debris and brush—including clean, woody vegetative material no greater than 3 inches in diameter
- \* Stumps, roots or shrubs with intact rootballs are not yard waste.
- \* **Containers must be:**
  - 30 gallon paper bags
  - Dry cardboard boxes not larger than 3 X 3 feet
- \* Tightly bundle tree limbs and branches no greater than 3 inches in diameter and 4 feet in length with twine (not wire or nylon)
- \* **Plastic bags are prohibited.**



# Your Bill of Rights as a Residential Electric Utility Customer

The Public Service Commission of Wisconsin (PSC) prepared this brochure to let you know your rights as a gas or electric customer. It includes answers to your most common questions and concerns. If you have a question or problem with your service, first contact your utility. If your utility cannot solve the problem, call the PSC.

## ENERGY USAGE REPORTS

Moving? Before you buy/rent a home or an apartment, call your utility. They can give you an average of how much energy was used at the new address during the last 12 months. Or, they can tell you the largest and smallest bills for the last 12 months. There may be a charge for this service.

## PERSONAL IDENTIFICATION (I.D.)

Before you open an account, a utility may ask you to show I.D. Some types of valid I.D. include:

- Photo I.D. card
- Driver's license
- U.S. military card
- Current utility bills
- Bank statements
- Rental agreements
- Social service agency letter I.D.
- Employment letter I.D.

## DEPOSITS

1. If you are a **new** residential customer, you may be asked to post a deposit if:

- You did not pay an undisputed bill for the same type of service anywhere in Wisconsin during the last six years.

2. If you are a **current** residential customer, you may be asked to post a deposit if:

- Your service was shut off during the last 12 months for non-payment.
- You falsified a service application.
- Your payment for service from November 1—April 15 is 80 days or more overdue and you have the ability to pay
- Your electric bill becomes 60 days or more past due in the first 8 months of new service.

3. You do **not** have to post a deposit if your income is below 200 percent of the Federal Poverty level guidelines.

A normal deposit is the sum of the two largest consecutive bills during the last 12 months:

<b>Example:</b>	January	\$225
	February	<u>+\$200</u>
		\$425 deposit

The deposit for those who are able to pay their winter heating bill, but do not, is the sum of the four largest consecutive bills during the last 12 months:

<b>Example:</b>	December	\$200
	January	+\$225
	February	+\$200
	March	<u>+\$150</u>
		\$775 deposit

A utility must pay you interest on your deposit. Each year the PSC sets a new interest rate. Your deposit and any interest earned must be returned to you after you have paid your utility bill promptly for 12 months.

## MONTHLY BILLS

You will be sent a bill about every 28—31 days. To avoid a late payment charge or shut-off notice, pay your bill by the date printed on your bill.

## WHAT'S ON YOUR BILL?

All bills include:

- Customer name
- Billing address
- Service address (if not the same as the billing address)
- Current meter reading and date
- Prior meter reading and date
- Number of gas or electric units used
- If it was an estimated reading
- Next meter reading date
- Number of days billed
- Class of service
- Amount due
- Tax

## METER READINGS

The PSC requires utilities to read your meter at least once each six months. You must allow these readings.

If a meter reader cannot get to your meter, you will get an estimated bill. To avoid estimated readings, you can read your own meter. Ask your utility for a card to record your reading.

## LATE PAYMENT CHARGES

A utility can add a late payment charge if your:

- Bill is not paid by the due date printed on your bill.
- A late payment charge can be:
- A one time charge of 3 percent of current unpaid charges (minimum 50 cents), OR
- A monthly charge of up to 1 percent of the total unpaid balance (including unpaid late payment charges).

## OTHER CHARGES

Some customers are able to pay their winter heating bills but do not. A utility may take legal action to collect payment from these customers and may report the unpaid bill to a credit bureau. These customers may also have to pay the utility's cost of collecting monthly payments.

## BUDGET PAYMENT PLANS

To manage high winter gas bills or high summer electric bills, ask your utility about budget payment plans. This allows you to average estimated annual use into even monthly payments. Each six months your payment amount is readjusted to reflect your actual use. At the end of a budget year, your bill is adjusted to correct overbilling or underbilling. These payment plans are available to all residential gas and electric customers, even if in arrears.

## INSTALLMENT PLANS FOR OVERDUE BILLS

You may use an installment plan to pay what you owe your utility. This helps you pay your current bills and any overdue bills. You will be asked to make a "fair" down payment and "fair" installments. A "fair" amount is based on:

- Your ability to pay
- The size of your overdue bill
- How long your bill has been overdue
- Your payment history
- Reasons your bill is overdue
- Other important factors

Your utility may ask you to sign an installment agreement. Do not sign it unless you agree to the terms. You have the right to negotiate an installment agreement.

If you do not pay installments as agreed, the utility may shut off your service. If you do not pay, the utility does not have to renegotiate an agree-

ment before it shuts off your service. It is up to you to let the utility know about important reasons to negotiate a new plan.

If you and a utility cannot agree on an installment plan, you can file a dispute with the PSC. While the PSC reviews your dispute, your service should not be shut off. However, you must pay all bills not in dispute.

### CREDIT REPORTING

If an account becomes due and no payment arrangements have been established between the customer and a utility, the utility may report the account to a credit bureau. It may also use the services of a collection agency to collect on the account.

### SERVICE DISCONNECTS

Your service can be shut off if:

- You fail to pay your bills.
- You fail to pay installments as agreed.
- You fail to post required deposit.
- A prior customer living at your address has an unpaid bill for the same address.
- You fail to pay the utility's costs for collecting an overdue bill.
- You tamper with your meter.
- There is a safety hazard.

A utility is permitted to transfer a landlord's unpaid bill from a residential property to the office or home of the landlord or property manager. If the bill continues to go unpaid, service can be shut off at the landlord's or property manager's office or home.

A utility must send you a notice before your service is shut off for non-payment. This notice must include:

- Reasons for the shut-off.
- Date when service can be shut off.
- How to contact the utility about the shut-off.

The notice should be mailed to your home or mailing address at least ten days before the shut-off. A notice must also be posted at the service address if it is not the same as your home or mailing address. The utility is also required to make a reasonable attempt to contact you by telephone or in person before the service is shut off.

If service is not shut off within 20 days after the notice is mailed, the utility must:

Leave a new notice at the site 24 (but not more than 48) hours before service is shut off.

### MEDICAL PROBLEMS

For extra time to make payment arrangements, the utility will delay service shut-off, or restore service if shut off, for up to 21 days if there is a medical problem or other crisis. The utility may ask for a letter about the crisis from your:

- Doctor
- Public health official
- Social service official
- Police or Sheriff

It is also possible to extend the 21-day delay.

### THIRD PARTY SHUT OFF-NOTICE

You can ask the utility to send a copy of your shut-off notice to a relative, guardian or other third party.

### WINTER SHUT-OFF RULES

If there is no threat to human health or life, a utility can shut off service from November 1 - April 15. A utility can also shut off service from November 1 - April 15 if a household income is greater than 250 percent of the Federal Poverty level guidelines.

Before service can be shut off, a utility must:

- Obtain written approval from their vice president or higher executive.
- Deliver this written approval to the PSC by 3:30 p.m. the day service is to be shut off.
- Visit the site the next day where service has been shut off to:
  1. Check customer's well-being.
  2. Tell the customer about payment plans.
  3. Tell the customer about special assistance.

These rules also apply to business and farm accounts serving residential dwellings. Before winter, a utility must attempt to contact customers whose service was shut off for nonpayment of bills. Each utility makes a special effort to turn on service before it gets cold. If you know of someone who has no heat, call your utility. You do not have to give your name. If service is not turned on in a reasonable time, call the PSC.

### HAVE A DISPUTE?

First contact your utility to try to solve the problem. If you are behind on your bill, the utility will offer you an installment plan to pay your bill.

If the utility cannot solve your problem, call the PSC at **1-800-225-7729**. While the PSC reviews your dispute, your service should not be shut off. However, you must still promptly pay any charge not in dispute. After the PSC completes its review, a staff member will contact you and your utility and will attempt to find an agreement that is acceptable to all parties.

### BILINGUAL SERVICE

The Public Service Commission of Wisconsin is also able to provide customer assistance in Spanish. When calling the PSC, please ask to speak to a Spanish-speaking representative.

### SERVICIO BILINGÜE

En la Comisión de Servicios Públicos del estado de Wisconsin (PSC) podemos asistirle en Español. Cuando llame a la PSC, pida hablar con un representante de habla hispana.

### SAFETY NOTE

In order to prevent severe burns and unnecessary energy consumption, water heater thermostats should be set no higher than 125 degrees.

The Public Service Commission of Wisconsin does not discriminate on the basis of disability in the provision of programs, services, or employment. If you are speech, hearing, or visually impaired and need assistance, call (608) 266-5481 or TTY (608) 267-1479. We will try to find another way to get the information to you in a usable form.

Fax (608) 266-3957  
 TTY (608) 267-1479  
 Consumer Affairs (800) 225-7729  
 General (608) 266-5481  
 Email PSCRECS@PSC.STATE.WI.US  
 Web Site <http://www.psc.state.wi.us/>  
**610 N. Whitney Way**  
**PO Box 7854**  
 Madison, Wisconsin 53707-7854  
 1000B (7-17-00)

**CITY OF ELKHORN WATER RATES**

**Effective March 1, 2006**

**OFFICE HOURS:**

8 a.m. to 4:30 p.m. Monday thru Friday

Office Phone (262) 723-2910

After Office Hours Emergency

Phone (262)723-3229

**General Service - Metered -- Mg-1**

**Monthly Service Charge:**

5/8 inch meter .....	\$ 4.95
3/4 inch meter .....	4.95
1 inch meter .....	9.00
1- 1/4 inch meter .....	12.00
1-1/2 inch meter .....	18.00
2 inch meter .....	30.00
3 inch meter .....	54.00
4 inch meter .....	123.00
6 inch meter .....	213.00
8 inch meter .....	243.00
10 inch meter .....	363.00
12 inch meter .....	504.00

**Plus Volume Charge:**

First 1,670 used each month .....	\$3.70 per 100 cubic feet
Next 5,000 used each month .....	\$3.44 per 100 cubic feet
Next 26,670 used each month .....	\$2.65 per 100 cubic feet
Over 33,340 used each month.....	\$2.10 per 100 cubic feet

**Billing:**

Bills for water service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of one percent will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next ten days, service may be disconnected pursuant to Wis. Adm. Code., ch. PSC 185.

**Combined Metering:**

Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into the sanitary sewer are not considered for utility convenience and shall not be combined for billing. This requirement does not preclude the utility from combining readings where metering configurations support such an approach. Meter readings from individually metered separate service laterals shall not be combined for billing purposes.

**Private Fire-Protection Service-Unmetered-- Upf-1**

This service shall consist of permanent continuous unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems. Standpipes, and private hydrants. This service shall also include reasonable quantities of water used for testing check valves and other backflow prevention devices.

**Monthly for Private Fire-Protection Service Demand Charges:**

Size of Connection	Charge
2-inch .....	\$ 8.40
3-inch .....	15.90
4-inch .....	26.40
6-inch .....	52.80
8-inch .....	84.30
10-inch .....	126.60
12-inch .....	168.60

**Billing:** Same as schedule Mg-1.

**Public Fire-Protection Service -- Fd-1**

Under Wisconsin Statutes, Section 196.03(3)(b), the municipality has chosen to have the utility bill the retail general service customers for public fire-protection service.

This service shall include the use of hydrants for fire- protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires within the service area. This service shall also include water used for testing equipment and training personnel. For all other purposes, the metered or other rates set forth, or as may be filed with the Public Service Commission shall apply.

**Monthly Public Fire-Protection Service Charges:**

5/8 inch meter.....	\$ 7.80
3/4 inch meter.....	7.80
1 inch meter .....	19.41
1 1/4 inch meter .....	28.80
1 1/2 inch meter .....	39.00
2 inch meter .....	62.10
3 inch meter .....	116.70
4 inch meter .....	194.10
6 inch meter .....	390.00
8 inch meter .....	621.00
10 inch meter.....	933.00
12 inch meter .....	1242.00

This rate is in addition to Schedules Mg-1, Ug-1, Mgt-1 and Mz-1.

**Billing:** Same as Schedule Mg-1

**General Water Service - Unmetered -- Ug-1**

Where the utility cannot immediately install its water meter, service may be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$23.45 per month. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost of 500 cubic feet of water per month under Schedule Mg-1. If it is determined by the utility that usage is in excess of 500 cubic feet per month, an additional charge per Schedule Mg-1 will be made for the estimated additional usage.

**Billing:** Same as Schedule Mg-1

**Reconnection Charges -- R-1**

	<b>During Normal Business Hours</b>	<b>After Normal Business Hours</b>
Reinstallation of meter, including valving at curb stop	\$30.00	\$40.00
Valve turned on at curb stop	\$25.00	\$35.00

Note: no charge for disconnection

**Billing:** Same as Schedule Mg-1

**Bulk Water -- BW-1**

All bulk water supplied from the water system through hydrants or other connections shall be metered, or at the direction of the utility, estimated. Utility personnel or utility-approved party shall supervise the delivery of water.

Bulk water sales are:

1. Water supplied to the tank truck or from hydrant for the purpose of extinguishing fires outside the utility's immediate service area;
2. Water supplied by tank truck or from hydrant for purposes other than extinguishing fires such as irrigation or the filling of swimming pools; or,
3. Water supplied from hydrants or other temporary connections for general service type applications. (Water supplied for construction purposes - see Schedule Mz-1)

A charge for the volume of water used will be billed to the party using the water at \$3.70 per 100 cubic feet. A service charge, in addition to the volumetric charge, will be \$30.00.

In addition, for meters that are assigned to bulk water customers for more than 30 days, the applicable service charge in Schedule Mg-1 will apply after the first 30 days.

The water utility may require reasonable deposits for the temporary use of its equipment under this and other rate schedules. The deposit(s) collected will be refunded upon return of the utility's equipment. Damaged or lost equipment will be repaired or replaced at the customer's expense.

**Billing:** Same as Schedule Mg-1

**Seasonal, Emergency or Temporary Service -- Mgt-1**

Seasonal customers\* shall pay an annual seasonal service charge equal to twelve times the applicable service charge in Schedule Mg-1. Water use in any billing period shall be billed at the applicable volume schedule in Mg-1 and the charge added to the annual seasonal service charge.

In addition, customers who have an additional meter pursuant to Schedule Am-1 shall also pay an annual seasonal rental charge equal to twelve (12) times the applicable additional meter rental charge in Schedule Am-1.

For disconnections of service, not previously considered as seasonal, emergency, or temporary, if service is resumed at the same premises by the same customer within a 12-month period, and if there has been no service to another customer during the intervening period, the customer shall be billed for the pro rata share of the applicable monthly service charge for the period of disconnection.

Further if service has been disconnected, or a meter removed, a

charge under Schedule R-1 shall be applied at the time of reconnection or meter reinstallation.

\* Seasonal customers are general service customers whose use of water is normally for recurring periods of less than a year. This includes service under Schedule Mg-1 and/or Schedule Am-1.

**Billing:** Same as Schedule Mg-1

**Building and Construction Water Service -- Mz-1**

For single-family and small commercial buildings, apply the unmetered rate (Schedule Ug-1).

For large commercial, industrial or multiple apartment buildings, a temporary metered installation shall be made and general, metered rates (Schedule Mg-1) applied.

**Billing:** Same as Schedule Mg-1

**Additional Meter Rental Charge -- Am-1**

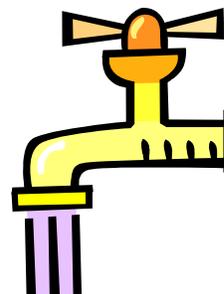
If a customer requests the installation of an additional meter\* to receive credit for clear water not discharged into the sanitary sewer system, or if a sewerage service customer who is not a customer of the water utility requests the installation of a meter to determine the volume of sewage discharged into the sanitary sewer system, the utility shall furnish and install this additional meter. This rate shall be applied only to single-family residential and small commercial customers. At utility discretion, it may also be applied to other customers. A rental fee shall be charged for the use of this meter and the following rates shall apply.

**Billing:** Same as in Schedule Mg-1

\*For the Schedule Am-1 rate to apply, the additional meter must be installed on the same service lateral as the primary meter. Also, if the metering configuration is in the Addition Method, the Schedule Am-1 rate will apply only if the additional meter is 3/4-inch or less. If the additional meter is larger than 3/4-inch in the Addition Method, then Schedule Mg-1 rates apply to the primary meter and the additional meter as separate accounts.

5/8 inch meter .....	\$2.10 per month
3/4 inch meter .....	\$2.10 per month
1 inch meter .....	\$3.00 per month
1-1/4 inch meter .....	\$3.90 per month
1-1/2 inch meter .....	\$4.80 per month

Initial Meter Installation Charge - \$30.00



## Employee spotlight

### Serving the Community



**Jeff Siegler** is our most recent addition to the Department of Public Works. He began his duties as a crewman in

January 2006. Jeff has lived in Elkhorn for 5 years and was married last July.

His previous occupation was an equipment operator for Berg Construction in Mukwonago. He enjoys the diversity the DPW crewman job has to offer.

**Margaret Colson**, a Delavan native now living in Elkhorn, is one of the City's Community Service Officers. You will often see her downtown or about the City dealing with parking enforcement, animal control, assisting stranded motorists and quality of life issues. She is presently attending Upper Iowa University and Gateway Technical College majoring in Criminal Justice with a Political Science minor.



**Dan Croak** joined the Elkhorn Police Department in October 2005. Presently, he works the second and third shifts as a Police Patrol Officer. He graduated from Waukesha County Technical College Police Academy. He is originally from Muskego and is now making his home in Elkhorn. His ambition to become a Police Officer began in high school when he did a career research paper and chose police work. He is excited about his job and working in Elkhorn.

### Important Information About Your Drinking Water Chlorine Levels in Drinking Water May Fluctuate

The City of Elkhorn water system is working to correct a problem that is causing a reduction of chlorine residual in parts of the water distribution system. Although this is not an emergency, as our customers, you have a right to know what you should expect, what you should do, and what we are doing to correct this situation.

Chlorine is routinely added at our wells and water treatment facilities as a normal treatment process. Chlorine reacts with many naturally occurring substances such as organic matter, nitrites, iron, manganese and ammonia. These substances combine with chlorine and can change the chlorine residual available within the water distribution system.

#### What should you expect?

During the next several months, chlorine levels may fluctuate. Because of changes in the chlorine feed rates, you may become more aware of the taste or odor of chlorine in your tap water.

#### What should I do?

You do not need to boil your water or take other corrective actions.

If someone is highly sensitive to chlorine, you may want to take some extra precautions with the water from your tap during the correction period. (If you are sensitive to chlorine, you may want to consult with your doctor.)

If your aquatic pets are sensitive to chlorine, you may want to take some extra precautions with the water from the tap during the correction period.

Place water for drinking in a pitcher or other appropriate container and place it in the refrigerator to reduce the otherwise noticeable chlorine taste or odor.

#### What is being done?

The City is working with a consulting engineer to determine the cause of the chlorine residual loss, and to determine what corrective actions are necessary.

As always, we are continuing to monitor your drinking water to insure that it is safe for your consumption and other use.

Similar notices will continue to be sent to our customers until the chlorine depletion problem is resolved.

For more information, please contact the City Administrator at (262) 723-2219.

# UNDER CONSTRUCTION

## South Church Street Reconstruction

The major construction project scheduled for 2006 is the reconstruction of S. Church Street. The project is budgeted at \$1,470,000. City Engineer Gary Welsh said it will be a complete reconstruction including the water and sewer.

A change is proposed in the first block after Walworth Street. Angle parking would be changed to parallel parking. Sidewalks will be extended to Westward Drive. The anticipated start date is June. An informational meeting was held March 15 for input from property owners living on S. Church Street.

## Lions Den

Although demolition of the Lions Den is required, the City is working to keep a part of the history of the

building intact. The design of the new Lions Den includes the fire-

place. The building will be an open pavilion style structure with public bathrooms at one end and the fireplace at the other. Once the bid is awarded and it is within budget demolition and construction will begin. The plan is to have the building ready for summer activities.

## Well No. 8 Project

Drilling for Well No. 8, modifications to Well No. 7 and the Lakeland Treatment plant will begin this year. Completion is expected in 2007. The second of two 15% rate increases went into effect March 1, 2006, to finance the water utility expansion.



## Cats and dogs: Be responsible for your pets

April 1 marks the deadline for licensing your dog or cat with the City. Each year pet owners are responsible for licensing their cat or dog with the City.

The cost is \$5 for a neutered cat or dog and \$10 for one that is not. You are allowed to have 3 dogs or

cats and no more than a total of 4 on your property.

However, licensing is not the only responsibility. It is important for the safety of the pet and the community that you keep it under control. Running at large of a cat or dog is not allowed. Excessive

barking or howling is a violation of

code. If walking your dog, please pick up and dispose of any fecal matter.

Please forward complaints to the Police Department at 723-2210.



# Moratorium on disconnects ends April 15

April 15 marks the day that the State of Wisconsin winter moratorium ends.

Annually, on November 1, utilities cannot disconnect its electric customers due to outstanding balances on their accounts. The State created the law to protect those who cannot pay their bills in full when temperatures may plummet. Each month, area electric users are notified by mail if their bill is at least two weeks past due. If customers continue to pay their utility bills to the extent

possible throughout the winter months, a large utility bill on April 15 can be avoided. The bill does not go away, it just accumulates with penalties.

After April 15, the Elkhorn Utility is allowed to use the red tag and disconnect procedure for residents who fail to pay their utility bills.

### Community Action available

Elkhorn Electric and Water Utility works with Community Action, Inc. to assist customers with bill payments when financial difficulties exist. Customers can apply for assistance through this program at (262) 728-8296.

Community Action office hours for 2006 at City Hall are as follows:

### Tuesday, April 11

1 p.m.—4:30 p.m.

### Wednesday, April 12

8 a.m.—noon

### Tuesday, April 18

8 a.m.—noon

1 p.m. – 4:30 p.m.

### Wednesday, April 19

8 a.m. – noon

1 p.m. – 4:30 p.m.

If you are a customer who does not make payments during the moratorium but has the ability to pay, Elkhorn Utility can take you to court. The court would require the customer to pay three times the balance at the time of judgment.





City of Elkhorn  
P.O. Box 920  
9 S. Broad Street  
Elkhorn, WI 53121

PRE-SORT STD  
U.S. POSTAGE PAID  
ELKHORN, WI

JUST A REMINDER . . . . .

### SEASONAL PARKING

Winter parking remains in effect until April 1. If the City experiences a spring snowfall, parking will be permitted on the even numbered sides of the street on the even number calendar days; and, on the odd numbered sides of the street on odd numbered days. The day will be a 24-hour period beginning the preceding day at 5:01 p.m. and ending at 5:00 p.m. that calendar day.

April 15 marks the beginning of **no parking** on the south side of W. Centralia Street in the area of Sunset Park.

### ELKHORN FIRE/RESCUE AWARDED HOMELAND SECURITY GRANT

The City of Elkhorn Area Fire-Rescue Department is the recipient of a \$173,205 grant from the Department of Homeland Security and the Office of Domestic Preparedness. An additional \$17,345 is required from the City and the towns Elkhorn Area Fire-Rescue serves to cover the 10% match of the total cost of the project.

“The grant provides funds for a much needed replacement of the department’s Self Contained Breathing Apparatus (SCBA),” Fire Chief Rod Smith said. “Replacement is necessary due to the age, damage from use, maintenance costs for repair and manufacturer life expectancy of the apparatus the department has at present.”

The grant allows the department to complete the replacement of the apparatus now. Without the grant, Chief Smith said a continued replacement rotation program would have taken three to four more years. The cost to the City and towns would have been 20% to 40% higher.

The apparatus will allow for safer and quicker fire attacks, faster changeover, more aggressive stoppage of fire by more firefighters while minimizing the detrimental health effects of heavy smoke and contaminated atmospheres.

The department has received and trained with the apparatus, which went into service February 1, 2006.

