

Civic Connection

. . .A message from your City

City of Elkhorn

P.O. Box 920
9 S. Broad Street
Elkhorn, WI 53121

City Hall	723-2219
Public Works Dept.	723-2223
Parks & Rec. Dept.	741-5114
Light & Water (Billing)	723-2910
Electric Dept.	723-3138
Building Inspection	741-5115
Assessor	1-800-770-3927
Police Department	723-2210
Municipal Court	723-2340
Library	723-2678

Elected Officials

Mayor: Michael Roberts

City Council Districts:

- One: Howie Reynolds
- Two: John Karcher
- Three: William Hoffmann
- Four: Scott McClory
- Five: Charles Van Dyke
- Six: Julie Taylor

Staff:

- City Adm.:** Sam Tapson
- City Clerk:** Nancy Jacobson
- City Treasurer:** Mary Hinske
- Public Works:** Terry Weter
- Parks & Rec.:** Jeff Simons
- Electric Utility:** Art Schmitz
- Police Chief:** Joel Christensen
- Fire Chief:** Rod Smith

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Community Center open for business

The Elkhorn Community Center is now available for rentals.

Parks and Recreation Director Jeff Simons is excited about the new facility that is a vast improvement over the former Community Center. The center has a large community room that will handle up to 125 people. The room may be divided allowing for smaller groups to meet. The kitchen is new, but offers the same amenities as the old kitchen. Simons hopes the community will make use of the facilities. It is the perfect place for anniversary parties, birthday parties, club meetings and special events.

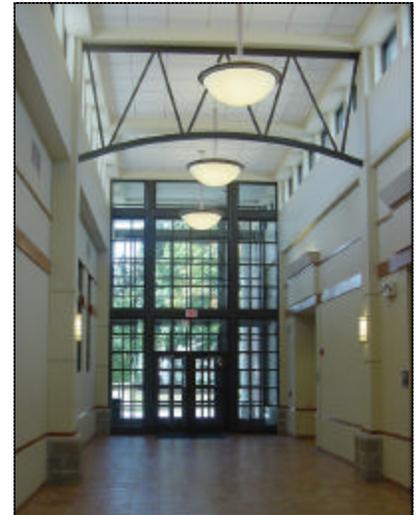
The Council has established new rates and regulations for renting the facility. Increases in rates will assist in the operational costs of the Community Center. The rates are as follows:

Multi-Purpose Room rate for residents is \$20.00 per hour and \$60.00 per hour for non-residents. Half of the Multi-Purpose Room is \$10.00 per hour for residents and \$30.00 per hour for non-residents. Proof of residency is required.

Organizations that meet weekly for a period of one hour or less pay \$300.00 per year. An additional \$100.00 for each one hour increment will be charged. Any use besides their weekly meetings has a fee of \$10.00 per occurrence.

Organizations that meet monthly for a period of one hour or less pay \$75.00 per year. An additional \$25.00 is charged for each one hour increment. Any use of the facility besides their monthly meetings is \$10.00 per occurrence.

Rental applications are available at the Parks and Recreation Administrative Center, 200 Devendorf Street, Sunset Park. Call for reservations at 741-5114.



Wisconsin St. entrance to Community Center and Library

Citywide voting moves to Recreation Center

September 14 was the first time Elkhorn voters had only one place to go to cast their ballots.

City Clerk Nancy Jacobson said that a number of area municipalities have combined their polling places. The single polling place helps in eliminating

confusion among voters as to where they should vote. It also allows for combining wards when a specific election warrants it, resulting in a cost savings for supplies and number of Election Inspectors. Jacobson is still using two voting machines to avoid long lines. However, from past

experience long lines are unavoidable in the Presidential Election when large numbers come out to vote. Every effort is being made to assist the voters Nov. 2.

City Clerk's office prepares heavy voter registration



The City Clerk's office is gearing up for an anticipated large turnout Tuesday, November 2.

Wisconsin is a state that allows same day voter registration. City Clerk Nancy Jacobson said that in a spring election, registering on the day of election by new voters is no problem for the election inspectors. On the average, 1,000 to 1,500 residents vote citywide with a small portion registering that day. The Presidential election is a different story. In 2000, the Presidential Election turnout was close to 3,500. New voters came to the polls in the hundreds to register on Election Day causing long lines and waits.

In order to avoid long lines in November, new residents are encouraged to register prior to Election Day.

"Elkhorn is experiencing a large influx of people moving into the City," City Clerk Nancy Jacobson said. "Our population in 2003 was 7,904 according to the state population estimate. The 2004 population estimate is 8,191 and new homes are being built every day. The increase in population means more people at the polls in November."

New voters may register to vote at City Hall during office hours through November 1. Office hours are 8 a.m. to 4:30 p.m. Monday through Friday. Office staff have been deputized to handle voter registration at City Hall. Special Registration Deputies will be visiting the high school to register students who are 18 years of age, senior housing complexes, and at the library before the November election. Times and places for voter registration will be posted in local newspapers.

Voting requirements

Must be:

- 18 years of age on or before election day
- U.S. Citizen
- A resident of Elkhorn more than 10 days before the election.

(If persons have moved to Wisconsin less than 10 days before a presidential election, they may vote for President only if they have not voted in their previous place of residence.)

Forms of Identification

Registration prior to Election Day:

- A current and valid photo identification; or,
- A current utility bill, bank statement, current pay check, government check or any other government document with their complete name, and a current and complete residential address.
- If registering by mail, remember to include a copy of your form of identification.

Registration on Election Day:

- Must have proof of residence.

A current and valid Wisconsin identification card, driver's license or a current utility bill, bank statement, current pay check, government check or any other government document with their complete name, and a current and complete residential address.

FROM THE EDITOR . . .

Voter registration is a big issue for the upcoming Presidential Election. As a City Clerk, I would like to see every eligible voter registered. According to the State's population estimate for 2004, approximately 5,901 Elkhorn residents are of voting age. Presently, 3,800 residents have registered to vote. On the average, 1,000 turn out to vote on any given election except for the Presidential Election every four years.

Clerks throughout the state have been inundated by new voter applications from groups like New Voters Project. However, the majority of the applications are either lacking a copy of a form of identification or belong to another municipality.

State law requires a copy of a valid form of identification to be mailed in with the application. State law also requires each incomplete application to be verified by my office as to residency. It is being done, but at a cost to the taxpayer. Phone calls are made, if a phone number is included in the application; if not, letters are sent to the new voter asking for a copy of identification. State law requires the clerk to include the new voter on the poll list without verification of his or her residency. State law also requires the clerk to designate on the poll list each new voter without valid identification. On Election Day the Election Inspector must ask each voter that submitted an incomplete application for identification. Every attempt is being made to avoid long lines, this requirement will slow down the process. I only ask that if you are one of the thousands of new voters that registered through New Voters Project, please bring your identification on Election Day.

In the aftermath of the Florida fiasco in 2000, some good has come to the election process like training for our inspectors. Our electronic voter machines have taken the "hanging chads" out of the democratic process and allowed you, the voter, to know that your vote is counted. But, placing the burden on the municipalities to track down every incomplete registration is above and beyond the call of duty. I believe in the right to vote. I also believe it is up to each U.S. citizen to be responsible for that right.

Nancy B.

In recent months, the City experienced changes in its daily business.

Among those changes is the reorganization of the Electric Utility and Public Works. Due to the rapid growth within Elkhorn, two new positions were created in the Electric Utility Department. Casey Lemke has been hired as the Electrical Engineering Technician to assist Art Schmitz, Electric Utility Director. Casey Lemke was hired in June. He recently completed school at University of Wisconsin-Platteville where he majored in Electrical Engineering. As Engineering Technician, he is the main contact for most commercial, industrial and residential projects within Elkhorn.

Geri Sandstrom, previously the Public Works Secretary, was transferred in July to the Electric Department building as secretary for that department.

Hours of operation for the Electric Department, 400 Koopman Lane, are 7:00 a.m. to 3:30 p.m., Monday through Friday. All electrical service requests, inquiries and concerns should be made in person during business hours or by calling 723-3138. Billing inquiries will continue to be handled at City Hall at 723-2910. Call 723-3229 for after hour electrical emergencies.

Public Works Receptionist/Clerk Laura Koch began

EMPLOYEE SPOTLIGHT



Casey Lemke Laura Koch Orty Ortwein

her duties in the Public Works Department Sept. 7. She is a graduate from the University of Wisconsin—Platteville. She majored in International Studies with an emphasis in foreign languages. She previously was an assistant to the program director for a Federal Funded Grant Program helping low income families in Grant County. She assists Public Works Director Terry Weter and the Planning and Zoning Department. The Public Works Department, 9 S. Broad St., is open from 8:00 a.m. to 4:30 p.m. Any questions concerning Public Works such as brush collection, garbage routes, call (262) 723-2223, Laura will be happy to help you.

Orton Ortwein began his duties September 7 as the new Head of Adult Services at Matheson Memorial Library. Orty received his Masters in Library Science from the University of Wisconsin—Madison. His library experience includes working in the Primate Center Library at UW-Madison, designing a vertical file for the library of the Wisconsin Veterans Museum and manning the reference desk at the Madison Public Library. In addition to working in libraries, he has taught English as a second language in Germany and the Czech Republic. Meet Orty at the library in the newly remodeled reference area. For information on library services call 723-2678.

Do you want a City website?

The City is considering a website to bring more information to the public. Before further development is done, City staff wants to hear from you. Please complete this survey and drop it off at City Hall, 9 S. Broad St., Matheson Memorial Library, Recreation Center, 200 Devendorf St. or e-mail us at the following address: elkhornparkandrec@charterinternet.com

Are you a resident? _____ Are you a business? _____

Where do you normally acquire City government information? Newspapers _____ Cable Channel _____

City Staff _____ City Newsletter _____ Chamber _____ Other Public Staff (i.e. Parks & Recreation, Library, School, County) _____

Do you have a computer & use the internet or have access to one? Yes _____ No _____

	Least interested		(please circle)		Most interested
Would you like the City to develop a website?	1	2	3	4	5

Would you use it if it was available?	1	2	3	4	5
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Any other comments _____

BILLS REMAIN DURING WINTER MORATORIUM

November 1 marks the day that the State of Wisconsin winter moratorium begins.

Annually, the date marks the time when electric utilities cannot disconnect customers due to outstanding balances on their accounts. The State created the law to protect those who cannot pay their bills in full when temperatures may plummet.

Disconnections begin again after April 16. If customers continue to pay their light and water bills to the extent possible throughout the winter months, a large utility bill on April 16 could be avoided. The bill does not go away, it just

accumulates with penalties.

REMEMBER, that Elkhorn Light and Water works with Community Action to assist customers with bill payments when financial difficulties exist. Customers can apply on an annual basis from October 1 through September 30 for assistance through this program at (262) 728-8296.

If you are a customer who does not make payments during the moratorium but has the ability to pay, Elkhorn Light and Water can take the customer to court. The court would require the customer to pay 3 times the balance at the time of judgment.

COMMITMENT TO THE COMMUNITY ANNUAL REPORT FISCAL YEAR 2003/2004

Elkhorn Light & Water began collecting Public Benefits program fees as mandated by the State from its customers in October 2000. For the fiscal year (July 1, 2003 to June 30, 2004), the total Public Benefits fees collected were approximately \$65,552. This was spent on the following programs.

Low-income Customer Credit Program:

This program is intended to ease the energy burden facing our customers with limited financial resources. Customers may be eligible for the Customer Credit Program under which they can receive an account credit of up to \$150 of their annual electric costs. Customers may also qualify for an annual Crisis Assistance payment of up to \$150.

FUNDS PAID FOR CUSTOMERS = \$19,770.37
ADMINISTRATIVE COSTS = \$7,000.00

NO. OF CUSTOMERS SERVED = 151
AVERAGE SIZE CREDIT = \$129.00

Energy Efficiency Programs:

This program focuses on electrical savings. Eligible savings include compact fluorescent light bulb installation, refrigerator replacement, and domestic hot water heating measures where homes have electric hot water heat (water heater tank wrap, pipe insulation, low-flow showerheads, and faucet flow restrictors.)

FUNDS SPENT = \$22,041 NO. OF CUSTOMERS SERVED = 89 REFRIGERATORS REPLACED = 23
NO. INSTALLED CFL LIGHTBULBS = 727

NO. OF HOMES RECEIVING HOT WATER SAVING MEASURES = 25 ESTIMATED KWH SAVED = 52,993/YEAR

Community Action, Inc., Delavan, has been contracted to administer the programs. Interested customers should call 728-8296 to inquire about assistance available.

Customers may make voluntary contributions to either or both of these worthwhile programs. Donations will be accepted at City Hall. These funds are available to Elkhorn Customers only.

CITY OFFERS OPTIONS IN PAYING BILLS

In answer to many requests of customers, the City now offers two new methods of paying utility and certain other City bills.

DIRECT PAYMENT

The Direct Payment Plan allows the customer to have their utility bill payment automatically deducted from their checking or savings account. It is a volunteer program with the customer signing up. A Debit Authorization Agreement is available at City Hall. Just ask at the front desk for a form.

The authority you give to charge your account will remain in effect until you notify the City in writing.

PAY BY CREDIT CARD

The City now accepts credit card payments through Official Payment Corporation. The customer may charge their City bills and/or real estate taxes to their credit card by calling via telephone at 1-800-2PAY-TAX (1-800-272-9829) or on the internet at www.officialpayments.com directly to Official Payments Corp. Please include

jurisdiction code 5869 (MasterCard, American Express and Discover).

There is a nominal fee charged for this service.

The City cannot accept credit card payments at the counter. Questions concerning your City bills, please call 723-2910.



Fall Clean-up time in the City

Brush Collection: October—November Schedule

(includes description of neighborhood boundaries)

October 5: Northeast neighborhood

North & east to the City boundaries including both sides of N. Wisconsin & E. Walworth Sts.

October 12: Southeast neighborhood

South & east to the City boundaries including both sides of S. Wisconsin and south of E. Walworth Sts.

October 19: Southwest neighborhood

South & west to the City boundaries including both sides of W. Walworth and west of Wisconsin Sts.

October 26: Northwest neighborhood

North & west to the City boundaries including property within the boundary of W. Walworth and N. Wisconsin Sts.

November 2: Northeast neighborhood

November 9: Southeast neighborhood

November 16: Southwest neighborhood

November 23: Northwest neighborhood

Guidelines

- Bring brush to the curbside by 7 a.m. Tuesday but no earlier than the Saturday before the scheduled pickup.
- Cut ends facing the direction that traffic is traveling on the street.
- Diameter—minimum of 3/4 inches to maximum of 6 inches.
- Length—minimum of 4 feet to a maximum of 12 feet.
- No vines, rakings or roots.

For Special Collections or if the crew has to return and chip the brush because it was not out by the prescribed time or if it goes beyond the homeowner's normal pruning and trimming, a charge will be applied. Call the Public Works office at 723-2223 for the charges or to schedule an appointment for a special brush collection.

Fall Leaf Collection/Seasonal Burning



The Fall Leaf Collection begins, Tuesday, October 26 and runs through December 14. The City's garbage/recycler, Onyx, is contracted to conduct the leaf collection. The City will be divided into two sections during the Fall Leaf Collection. The schedule is as follows:

East of Wisconsin Street: October 26; November 9; November 23; December 7

West of Wisconsin Street: November 2; November 16; November 30; December 14

Please rake leaves into the gutter no earlier than Saturday and no later than 7 a.m. on the scheduled day. Do not place them in bags or boxes. Onyx will pick up the leaves from the gutter. If you have any questions concerning Fall Leaf Collection call Onyx Waste Services at (800) 248-2373.

Seasonal leaf burning is allowed between October 1 and November 30 without a permit.

Requirements are as follows:

- Burning shall occur on the resident's property at a minimum distance of 15 feet from any occupied dwelling.
- Do not burn on streets, sidewalks, terraces, or any other location within the public right-of-way.
- No burning when wind is in excess of 18 miles per hour.
- Burning permitted between the hours of 8 a.m. to 8 p.m.

HOLIDAY SCHEDULE FOR GARBAGE PICKUP

There will be NO garbage pick up on Thanksgiving Day.

YARD WASTE DROP OFF SITE

The Yard Waste Drop Off Site at the City Garage has been extended through Oct. 16..



LEAD DRINKING WATER AND YOU!

Published by
Elkhorn Water Department
P.O. Box 920
Elkhorn, WI 53121

Lead in our environment is a public health issue about which we should all be concerned.

Lead is a soft metal, which is now known to be harmful to human health if consumed or inhaled. Since lead accumulates in the body, its potential for harm depends upon the level of exposure from all sources. There are three potential sources for lead to accumulate in the body. The major source is from food, and lead is also inhaled from the air. The other potential source of lead is from your drinking water.

To protect the public's health, public drinking water supplies are governed by the Safe Drinking Water Act under which the United States Environmental Protection Agency sets water standards.

Although there is a high level of compliance with drinking water standards throughout the United States, there is still reason for some concern about certain contaminants, which may get into public drinking water supplies, including lead.

As your supplier of drinking water, this information piece has been prepared to help educate you on this issue.

The United States Environmental Protection Agency (EPA) sets drinking water standards and has determined that lead is a health concern at certain levels of exposure. There is currently a standard of 15 parts per billion.

Part of the purpose of this notice is to inform you of potential adverse health effects of lead. This is being done even though your water may not be in violation of the current standard.

The U.S. EPA and others are concerned about lead in drinking water. Too much lead in the human body can cause serious damage to the brain, the kidneys, the nervous system, and red blood cells. The greatest risk, even with short term exposure, is to young children and pregnant women.

Lead levels in your drinking water are likely to be highest:

- If your home or water system has lead pipes, or
- If your home has copper pipes with lead solder, and
- If the home is less than five years old, or
- If you have soft or acidic water, or

If water sits in the pipes for several hours.

Typically, if lead is present in drinking water, it enters after the water leaves the local water treatment plant. The most likely source for lead contamination is in the home or residence. The most common cause of lead entering drinking water is corrosion, a reaction between the water and the lead pipes or the lead-based solder.

When water stands in the pipes of a residence for several hours without use, there is a potential for lead to leach, or dissolve, into the water if a lead source is present. Soft water (water that makes soap suds easily) can be more corrosive and, therefore, have higher levels of dissolved lead. Some home water treatment devices may also make water more corrosive.

It was common practice in the United States through the early 1900s to use lead pipes for interior plumbing. Since the 1930s, copper pipe has been used for residential plumbing. Until 1986, however, lead-based solder was used widely to join copper pipes. Lead free solder and lead free materials are now required by federal law for use in new household plumbing and for plumbing repairs. To find out if the plumbing in a residence contains lead, try scratching the pipe with a key or screwdriver. Lead is a soft metal and is dull gray in color. If lead pipes are present they will scratch easily and will be shiny when scratched.

Dissolved lead cannot be seen in water. Testing by a state approved laboratory is the only way to determine if drinking water has high levels of dissolved lead. Please contact your local utility or health department for the name of an approved laboratory. The lab will provide the correct procedures to be followed for a water test. The U.S. EPA estimates that a test should cost somewhere between \$20.00 and \$7,500.00.

If the drinking water is determined to have high levels of dissolved lead, or if there is an abiding suspicion of lead contamination because of the presence of soft water, lead pipes, lead solder, and other lead based plumbing materials, there are ways to minimize exposure.

One way is to "flush" each cold water faucet in a home when water stands more than a few hours. Flushing a cold water faucet means allowing the water to run until it gets as cold as it will get before each use. Normally this may take two or three minutes. Keep in mind that toilet and shower use or

doing laundry with cold water will also move water through the plumbing system, and this will reduce the amount of time needed to flush the cold water faucet from five (5) to thirty (30) seconds.

Another way is one of avoidance: do not cook with or consume water from the hot water faucet. Hot water dissolves lead more quickly than cold water. Especially avoid using hot tap water for making baby formula. If hot water is needed for cooking or oral consumption, draw water from the cold water tap and heat it on the stove.

If plumbing repairs or other plumbing work is done, make certain that only lead free solder and other lead free materials are used. This is now a federal law.

There are other actions which can be taken by household users to reduce the risk of lead in drinking water. For additional information, contact your local utility, county or state health department or the U.S. EPA. The U.S. EPA Safe Drinking Water department has a toll free hotline dedicated to this subject—1-800-426-4791 and also has prepared a booklet on this issue.

This information has been approved by the U.S. EPA and meets EPA's lead public notice requirements under Section 1417 of the Safe Drinking Water Act Amendments of 1986.

ELKHORN WATER DEPARTMENT

The average lead content from forty sample points within the water system is 8.9 parts per billion. This is well below the Environmental Protection Agency's Safe Drinking Water standard of fifteen parts per billion. However, the tap water in your home may be higher if lead plumbing materials have been used in the house.

The Elkhorn Water Department has a continuous water treatment process and adjustments are made to maintain a PH (alkalinity value) level of the water delivered to your home to be minimally corrosive, which dissolves lead more slowly than corrosive water.

If additional information is required, contact:
Elkhorn Water Department
P.O. Box 920
Elkhorn, WI 53121
Telephone (262) 723-7374
Or (262) 723-2223

**Important Information
About Your Drinking Water
Chlorine Levels in Drinking Water May Fluctuate**

The City of Elkhorn water system is working to correct a problem that is causing a reduction of chlorine residual in parts of the water distribution system. Although this is not an emergency, as our customers, you have a right to know what you should expect, what you should do, and what we are doing to correct this situation.

Chlorine is routinely added at our wells and water treatment facilities as a normal treatment process. Chlorine reacts with many naturally occurring substances such as organic matter, nitrites, iron, manganese and ammonia. These substances combine with chlorine and can change the chlorine residual available within the water distribution system.

What should you expect?

During the next several months, chlorine levels may fluctuate. Because of changes in the chlorine feed rates, you may become more aware of the taste or odor of chlorine in your tap water.

What should I do?

You do not need to boil your water or take other corrective actions.

If someone is highly sensitive to chlorine, you may want to take some extra precautions with the water from your tap during the correction period. (If you are sensitive to chlorine, you may want to consult with your doctor.)

If your aquatic pets are sensitive to chlorine, you may want to take some extra precautions with the water from the tap during the correction period.

Place water for drinking in a pitcher or other appropriate container and place it in the refrigerator to reduce the otherwise noticeable chlorine taste or odor.

What is being done?

The City is working with a consulting engineer to determine the cause of the chlorine residual loss, and to determine what corrective actions are necessary.

As always, we are continuing to monitor your drinking water to insure that it is safe for your consumption and other use.

Similar notices will continue to be sent to our customers until the chlorine depletion problem is resolved.

For more information, please contact the City Administrator at (262) 723-2219.

ELKHORN LIGHT & WATER

WATER RATES

EFFECTIVE AUGUST 12, 2004

ELKHORN, WISCONSIN 53121

OFFICE HOURS:
 8 to 4:30 Monday thru Friday
 Office Phone (262) 723-2910
 After Office Hours Emergency
 Phone (262)723-3229

General Service - Metered -- Mg-1

Monthly Service Charge:

5/8 inch meter	_____	\$3.98
3/4 inch meter	_____	3.98
1 inch meter	_____	7.58
1- 1/4 inch meter	_____	9.28
1-1/2 inch meter	_____	14.06
2 inch meter	_____	21.22
3 inch meter	_____	39.25
4 inch meter	_____	86.99
6 inch meter	_____	151.71
8 inch meter	_____	186.72
10 inch meter	_____	280.08
12 inch meter	_____	385.11

Plus Volume Charge:

First 1,670 used each month	_____	\$2.56 per 100 cubic feet
Next 5,000 used each month	_____	\$2.36 per 100 cubic feet
Next 26,670 used each month	_____	\$1.75 per 100 cubic feet
Over 33,340 used each month	_____	\$1.41 per 100 cubic feet

Billing:

Bills for water service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of one percent will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Adm. Code., ch. PSC 185.

Combined Metering:

Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into the sanitary sewer are not considered for utility convenience and shall not be combined for billing. Meter readings from individually metered separate service laterals shall not be combined for billing purposes.

Buildings used in the same business, located on the same parcel and served by a single lateral may have the customer's water supply piping installed to a central point so that volume can be metered in one place.

Private Fire-Protection Service-Unmetered-- Upf-1

This service shall consist of unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, (where same are connected permanently or continuously to the mains) and private hydrants.

Monthly Demand Charges for Private Fire-Protection Service:

Size of Connection	Charge
2-inch	_____ \$ 12.00
3-inch	_____ 21.00
4-inch	_____ 30.00
6-inch	_____ 57.00
8-inch	_____ 90.00
10-inch	_____ 135.00
12-inch	_____ 160.00

Billing: Same provisions as for general service.

Public Fire-Protection Service -- F-1

Under Wisconsin Statutes, Section 196.03(3)(b), the municipality has chosen to have the utility bill the retail general service customers for public fire-protection service.

This service shall include the use of hydrants for fire-protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires within the service area. This service shall also include water used for testing equipment and training personnel. For all other purposes, the metered or other rates set forth, or as may be filed with the Public Service Commission shall apply.

Monthly Public Fire-Protection Service Charges:

5/8 inch meter	\$ 7.28
3/4 inch meter	7.28
1 inch meter	18.19
1 1/4 inch meter	26.92
1 1/2 inch meter	36.39
2 inch meter	58.22
3 inch meter	109.17
4 inch meter	181.92
6 inch meter	363.86
8 inch meter	582.16
10 inch meter	873.24
12 inch meter	1164.32

This rate is in addition to Schedules Mg-1, Ug-1, Mgt-1 and Mz-1.

Billing: Same provisions as for general service.

General Water Service - Unmetered -- Ug-1

Where the utility cannot immediately install its water meter, service may be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$19.34 per billing period. This rate shall be applied only to single-family residential and small commercial customers and approximates the cost of 600 cubic feet of water per billing period under Schedule Mg-1. If it is determined by the utility that usage is in excess of 600 cubic feet per billing period, an additional charge per Schedule Mg-1 will be made for the estimated additional usage.

Billing: Same as Schedule Mg-1,

Reconnection Charges -- R-1

	During Normal Business Hours	After Normal Business Hours
Reinstallation of meter, including valving at curb stop	\$20.00	\$30.00
Valve turned on at curb stop	\$15.00	\$25.00

Note: no charge for disconnection.

Bulk Water -- BW-1

All bulk water supplied from the water system through hydrants or other connections shall be metered, or at the direction of the utility, estimated. Utility personnel or utility-approved party shall supervise the delivery of water.

Bulk water sales are:

1. Water supplied to the tank truck or from hydrant for the purpose of extinguishing fires outside the utility's immediate service area;

2. Water supplied by tank truck or from hydrant for purposes other than extinguishing fires such as irrigation or the filling of swimming pools; or,

3. Water supplied from hydrants or other temporary connections for general service type applications. (Water supplied for construction purposes - see Schedule Mz-1)

A charge for the volume of water used will be billed to the party using the water at \$2.56 per 100 cubic feet. A service charge, in addition to the volumetric charge, will be \$20.00.

A deposit for the meter and/or valve will be required. The deposit collected shall be \$20.00 and will be refunded upon return of the utility's equipment. Damaged or lost equipment will be repaired or replaced at the customer's expense.

Seasonal, Emergency or Temporary Service -- Mgt-1

Seasonal customers* shall be served at the general service rate (Schedule Mg-1) except that each customer served under this rate shall pay an annual seasonal service charge equal to twelve times the applicable service charge. Water use in any billing period shall be billed at the applicable volume schedule in Mg-1 and the charge added to the annual seasonal service charge.

Further, if service has been disconnected, a charge under Schedule R-1 is applied at the time of reconnection.

* Seasonal customers are general service customers whose use of water is normally for recurring periods of less than a year.

Building and Construction Water Service -- Mz-1

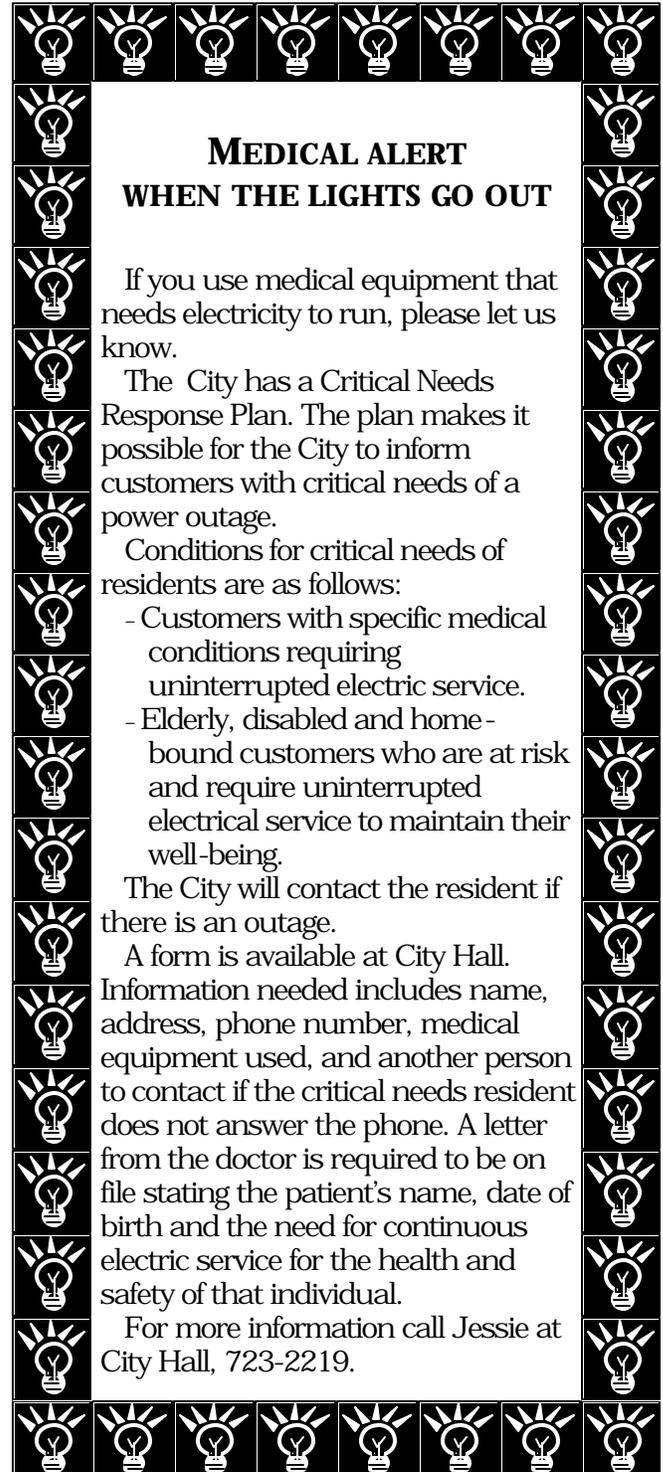
For single-family and small commercial buildings apply the unmetered rate, Schedule Ug-1.

For large commercial, industrial or multiple apartment buildings, a temporary metered installation shall be made and general, metered rates (Schedule Mg-1) applied.

Additional Meter Rental Charge -- Am-1

If a customer requests the installation of an additional meter to receive credit for clear water not discharged into the sanitary sewer system, or if a sewerage service customer who is not a customer of the water utility requests the installation of a meter to determine the volume of sewage discharged into the sanitary sewer system, the utility shall furnish and install this additional meter. This rate shall be applied only to single-family residential and small commercial customers. A rental fee shall be charged for the use of this meter and the following rates shall apply. Billing period same as in Schedule Mg-1.

5/8 inch meter	\$2.10 per billing period
3/4 inch meter	\$2.10 per billing period
1 inch meter	\$3.20 per billing period
1-1/4 inch meter	\$4.25 per billing period
1-1/2 inch meter	\$6.50 per billing period
Initial Meter Installation Charge -		\$20.00



MEDICAL ALERT

WHEN THE LIGHTS GO OUT

If you use medical equipment that needs electricity to run, please let us know.

The City has a Critical Needs Response Plan. The plan makes it possible for the City to inform customers with critical needs of a power outage.

Conditions for critical needs of residents are as follows:

- Customers with specific medical conditions requiring uninterrupted electric service.
- Elderly, disabled and home-bound customers who are at risk and require uninterrupted electrical service to maintain their well-being.

The City will contact the resident if there is an outage.

A form is available at City Hall. Information needed includes name, address, phone number, medical equipment used, and another person to contact if the critical needs resident does not answer the phone. A letter from the doctor is required to be on file stating the patient's name, date of birth and the need for continuous electric service for the health and safety of that individual.

For more information call Jessie at City Hall, 723-2219.

Where do my taxes go?

"I pay taxes for those services", or a variation on that theme, is a comment heard frequently by City officials and staff.

While it is true that property taxes are a major source of City operating revenue, it is also true that property taxes account for less than one-half of the City's operating revenue. For the current budget year (2004), property taxes accounted for slightly more than 43% of general operating revenue. Preliminary estimates indicate that taxes will account for around 45% of the revenue stream in 2005.

What this suggests is that taxes simply do not pay for all services and that other revenue sources are used to meet the majority of operating expenses. (Note: General operations do not include Water Service, Electric, Solid Waste, and Debt Service).

A more difficult to answer question that is often heard is: What services do my taxes pay for?

To answer this question requires that one consider the matter of basic or priority services and service-specific non-tax revenues.

For example, Police Department operations are generally viewed as a priority service and receive about \$171,125 in direct revenue. With an annual budget of \$1,553,000, Police operations require approximately \$1,382,000 (69%) of all general purpose property taxes.

Similarly, Public Works receives \$616,000 in State aids but then requires about \$380,000 in property taxes to meet operating expenses. Fire Department operations, another priority service, requires another \$102,000 in property taxes.

After covering these three basic service areas, the amount of general purpose taxes remaining is less than \$125,000. With additional budgeted operations of more than \$1.7M, the City must rely on non-property tax revenue sources to fund those operations services.

Though this illustration may over-simplify the taxes and services question it should, however, help to answer questions about how taxes are used to pay for City services.

Tax Bills will be mailed by mid-December

Winter Parking goes into effect December 1

A reminder that during the winter months snow shall not be plowed, pushed, thrown or shoveled onto the streets. This causes problems for vehicle traffic and requires extra time for the street crew to clear the streets.

December 1, 2004, marks the beginning of winter rules for parking on City streets. When the snow flies, cooperation is needed to allow the snow plows to do their job. The rules are enforced as follows

Parking will be permitted on the even numbered sides of the street on even number calendar days; and, on the odd numbered sides of the street on odd numbered days.

The day will be a 24-hour period beginning the preceding day at 5:01 p.m. and ending at 5:00 p.m. that calendar day.

If tomorrow is the 15th, an odd numbered day, the odd numbered side parking begins at 5:01 the evening of the 14th.

All posted no parking zones will remain in effect. Residents should be patient with the snow removal

crews because they are attempting to have the major streets cleared by the time school starts and then they concentrate on the secondary streets. The streets that seem to always be last are the cul-de-sacs because they take the most time to clear. It may seem that your street is always last. The crews alternate routes after every storm to alleviate the problem that one area has their snow removal completed first every time, with the exception of the school routes and downtown.

KEEP SIDEWALKS CLEAN

Residents and business operators are reminded that the sidewalks are required to be kept clean and clear of snow and ice. It is still early, but we can expect occasional freezing rain or heavy frost, which can cause the sidewalks to be slippery. It is recommended to use a de-icing agent that will not harm the grass or concrete, these are sold at the local stores.





City of Elkhorn
P.O. Box 920
9 S. Broad Street
Elkhorn, WI 53121

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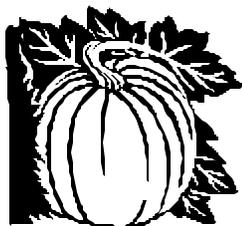
ANTIQUÉ AIRPLANE RIDE AMONG AUCTION ITEMS AT HARVEST DINNER

November 4th marks the third annual Harvest Dinner & Auction. The event will be held at the Elkhorn Area Middle School with Stowell's catering the turkey dinner complete with dessert. Dinner hours are 5:00 p.m. to 7:00 p.m.

A live auction with Auctioneer Gary Wallem will be held at 6:00 p.m. Items to be auctioned includes an antique airplane ride. A silent auction will take place throughout the evening closing at 7:00 p.m.

Tickets go on sale October 9th—\$10 for adults, \$8 for seniors/kids ages 6 to 12; and, \$5 for kids 5 and under (advance sales). Tickets at the door will be \$12, \$10, and \$5. Last year's event was so successful that organizers ran out of at-the-door tickets, so buy your tickets early. Tickets will be available at the library and other locations.

Proceeds from the dinner and auction will benefit the Library/Community Center expansion and renovation project. The City of Elkhorn has committed \$2.8 million to the project and the Library has pledged through fundraising \$860,000 plus interest towards the project. To date \$600,000 has been raised through donations and pledges. Community groups, businesses and individuals continue to donate money and their time to the project, which is greatly appreciated. A recognition ceremony will be held during the October 9 open house.



Join us in celebrating our past and our future!
**You are cordially invited to attend the Grand Opening
of the Elkhorn Community Center and the Matheson Memorial Library
at 101 N. Wisconsin Street, Elkhorn
Saturday, October 9, 2004, 1:00—4:00 p.m.**
